

FRONTLINE WORK REQUESTER



Distributed paperless work request system

FrontLine Work Requester is a powerful add-on to FrontLine Maintenance Management

Unlimited authorised users can submit work requests and monitor their completion status from any PC on a local network

Use it to increase productivity, service response and customer satisfaction

You can authorise one or more persons in each department to report problems and request services from the central maintenance team. The system automatically routes their raised work requests for authorisation and alerts the maintenance team to the presence of new jobs.

Electronic communication eliminates paper and the need to phone though problem alerts and progress reports. Automatic feedback of job status to work requesting departments saves time and hassle.

Work requesters avoid the frustration of having to chase around for information - especially for those urgent jobs. In the maintenance department, admin is reduced, there's more job clarity and less confusion.

Features

- Automatic insertion of repetitive data
- Automatic routing for authorisation
- New request alert
- Progress updates viewable by requesters
- Unlimited users

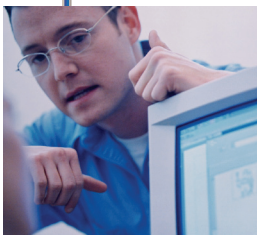
Benefits

- Quick and easy problem and feedback reporting
- Faster response for urgent work
- Better inter-department communications
- Reduced errors
- Paperwork eliminated
- Higher productivity - less time wasted
- Reduced costs
- Reduced frustration and stress
- Increased security
- Easy to use
- Quick and easy add on to FrontLine Maintenance Management

Work Requester form with selected mandatory field entry

Routed data populates the unauthorised Work Order form

Review and status screen for Work Requester



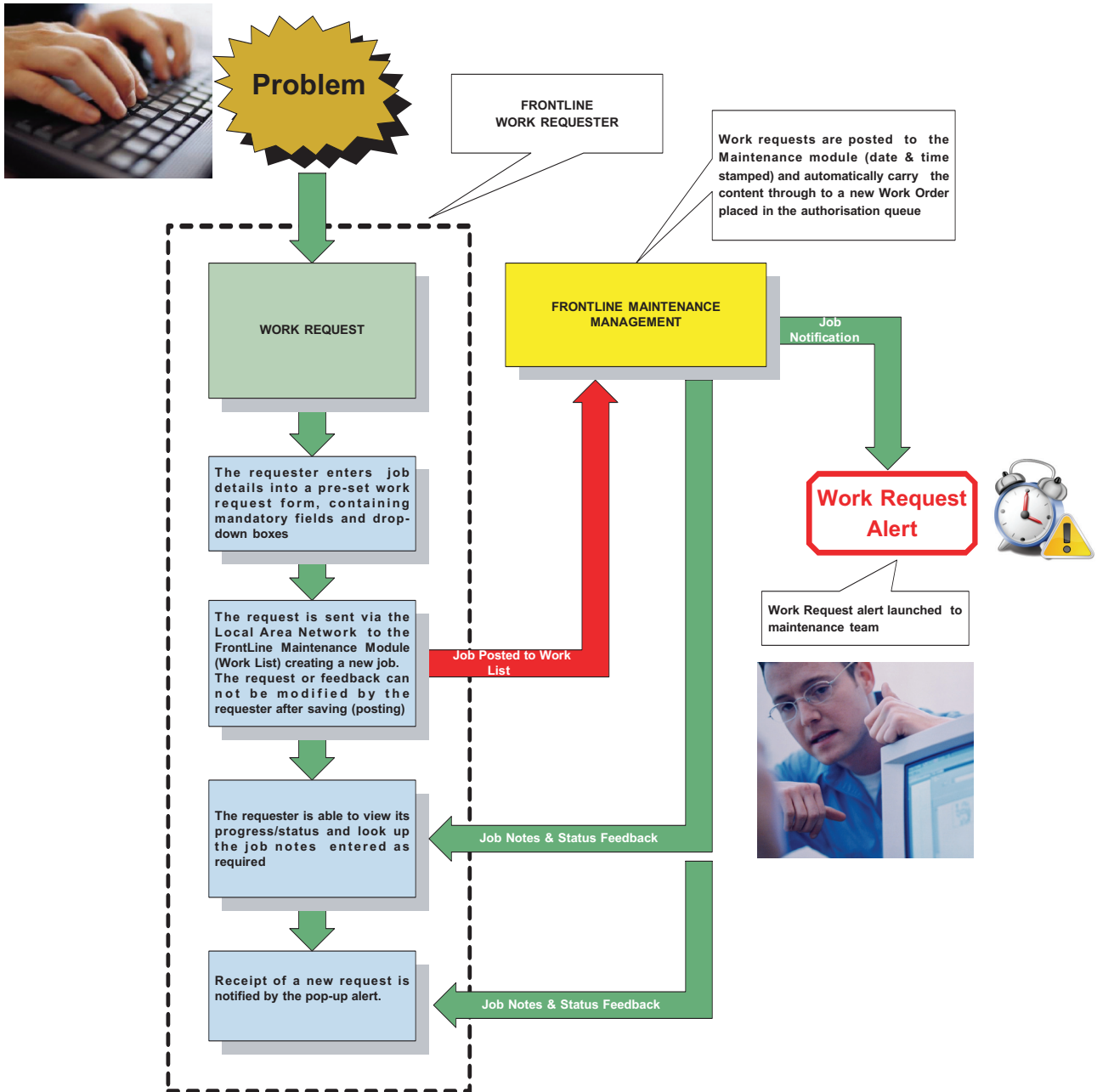
'Pop-up' alert display of new request



Learn more. Contact us today

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Work Requester Module Work Flow Diagram



Learn more. Contact us today



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